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## CASH FINANCIAL SERVICES GROUP LIMITED

時富金融服務集團有限公司\*

(Incorporated in Bermuda with limited liability)

(Stock code: 510)

28 April 2020

Dear Shareholder(s),

### Letter to new shareholders – Election of Means of Receipt and Language of Corporate Communication

In accordance with Rules 2.07A and 2.07B of The Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the bye-laws of CASH Financial Services Group Limited (“Company”) and under all applicable laws, the Company is making available the following options for you to elect for receipt of future Corporate Communication (see note below):

- (i) to read future Corporate Communication published on the Company’s website at [www.cfsg.com.hk](http://www.cfsg.com.hk) (“Website Version”) in place of receiving printed copies, and receive a printed notification letter of the publication of the Corporate Communication on the Company’s website; or
- (ii) to receive the printed English version of all future Corporate Communication only; or
- (iii) to receive the printed Chinese version of all future Corporate Communication only; or
- (iv) to receive both the printed English and Chinese versions of all future Corporate Communication.

In support of environmental protection and for the purpose of saving printing and mailing costs, the Company recommends you to select the Website Version. To make your election, please tick the appropriate box on the enclosed reply slip (“Reply Slip”) and sign and return it to the Company’s branch share registrar, Tricor Standard Limited (“Share Registrar”) of Level 54, Hopewell Centre, 183 Queen’s Road East, Hong Kong, on or before 25 May 2020 (“Relevant Date”) using the enclosed pre-paid envelope (no postage is needed if posted within Hong Kong). If your registered address is outside Hong Kong, please affix an appropriate stamp.

**If the Company does not receive the signed and properly completed Reply Slip or receive a response indicating an objection from you by the Relevant Date and until you inform the Share Registrar by reasonable prior notice in writing or sending a notice by email to [cfsg510@cash.com.hk](mailto:cfsg510@cash.com.hk) according to the relevant laws and regulations, you will be deemed to have consented to receiving Website Version and a notification letter of the publication of the Corporate Communication on the Company’s website will be sent to you in the future.**

If you intend to select the Website Version, please provide us with your email address and we will send you an email notification of the publication of Corporate Communication on the Company’s website on the same day that each Corporate Communication is sent to the shareholders of the Company. If no email address is provided, we will send a notification letter of the publication of Corporate Communication on the Company’s website to you by post.

You have the right at any time by reasonable notice in writing to the Share Registrar to change the choice of means of receipt and language of the Corporate Communication. You may also send such a notice by email to [cfsg510@cash.com.hk](mailto:cfsg510@cash.com.hk). Even if you have chosen (or are deemed to have consented) to receive Website Version but for any reason have difficulty in receiving or gaining access to the Corporate Communication, the Company will upon your request send the Corporate Communication to you in printed form free of charge as soon as possible.

Please note that the English and Chinese versions of all future Corporate Communication will be available on the Company’s website at [www.cfsg.com.hk](http://www.cfsg.com.hk) and the website of The Stock Exchange of Hong Kong Limited at [www.hkexnews.hk](http://www.hkexnews.hk).

Should you have any query in relation to this letter, please contact customer service hotline of Tricor Standard Limited at (852) 2980-1333 during business hours from 9:00 am to 6:00 pm, Monday to Friday (excluding public holidays).

Yours faithfully,  
For and on behalf of  
**CASH Financial Services Group Limited**  
**Suzanne W S Luke**  
Company Secretary

Encl.

Note: Corporate Communication includes any document issued or to be issued by the Company for the information or action of the shareholders, including but not limited to, (a) the directors’ report, its annual accounts together with a copy of the auditor’s report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

\* For identification purpose only

Please complete, sign and return this reply slip to  
CASH Financial Services Group Limited's ("Company") branch Share Registrar,  
Tricor Standard Limited, using the pre-paid envelope or  
by email at "cfs510@cash.com.hk".

請填妥及簽署下列回條，  
並以已預付郵費的回郵信封寄回時富金融服務集團有限公司(「本公司」)  
股份過戶登記分處卓佳標準有限公司，  
或以電郵發送至「cfs510@cash.com.hk」。

## Reply Slip 回條

To: CASH Financial Services Group Limited ("Company")  
c/o Tricor Standard Limited ("Share Registrar")  
Level 54, Hopewell Centre  
183 Queen's Road East  
Hong Kong  
(Fax No: 2861-1465)  
致：時富金融服務集團有限公司(「本公司」)  
經卓佳標準有限公司(「股份過戶登記處」)  
香港皇后大道東183號  
合和中心54樓  
(傳真號碼：2861-1465)

I/We would like to receive the Corporate Communication <sup>(Note 1)</sup> of the Company in the manner as indicated below:  
本人/吾等欲以下列方式收取 貴公司之公司通訊 <sup>(附註1)</sup>：

Please tick only **ONE** box of the following options  
請僅在下列其中一個空格內劃上「✓」號：

- (a)  to read the **Website Version** of all future Corporate Communication published on the Company's website in place of receiving printed copies and to receive **email notification** to my/our email address at \_\_\_\_\_ <sup>(Note 4)</sup> of the publication of the Corporate Communication on the Company's website; OR  
瀏覽日後在公司網頁登載之所有公司通訊網上版本，以代替收取印刷本，並收取有關公司通訊已登載於本公司網頁之**電郵通知**，本人/吾等之電郵地址為 \_\_\_\_\_ <sup>(附註4)</sup>；或
- (b)  to receive the **printed English version** of all future Corporate Communication ONLY; OR  
僅收取所有日後公司通訊之**英文印刷本**；或
- (c)  to receive the **printed Chinese version** of all future Corporate Communication ONLY; OR  
僅收取所有日後公司通訊之**中文印刷本**；或
- (d)  to receive **both the printed English and Chinese versions** of all future Corporate Communication.  
同時收取所有日後公司通訊之**英文及中文印刷本**。

Name of shareholder  
股東姓名： \_\_\_\_\_

Signature  
簽名： \_\_\_\_\_

Contact telephone number  
聯絡電話： \_\_\_\_\_

Date  
日期： \_\_\_\_\_

### Notes: 附註：

- Corporate Communication includes any document issued or to be issued by the Company for the information or action of the shareholders, including but not limited to, (a) the directors' report, its annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.  
公司通訊指本公司已發出或將予發出以供股東參照或採取行動的任何文件，其中包括但不限於：(a)董事會報告、年度賬目連同核數師報告及財務摘要報告(如適用)；(b)中期報告及中期摘要報告(如適用)；(c)會議通告；(d)上市文件；(e)通函；及(f)代表委任表格。
- If the Company does not receive this Reply Slip or receive a response indicating an objection from you by 25 May 2020, you will be deemed to have consented to receiving Website Version of all future Corporate Communication, all future Corporate Communication will be sent out in the manner specified in the Company's letter dated 28 April 2020 and we will send you a printed notification letter of the publication of the Corporate Communication on the Company's website in the future.  
倘若本公司於二零二零年五月二十五日仍未收到閣下的回條或表示反對的回覆，閣下將被視為已同意收取所有日後公司通訊之網上版本，而本公司將按二零二零年四月二十八日之本公司函件內所述之方式向閣下寄發公司通訊已在公司網頁登載之通知信函印刷本。
- Shareholders are entitled to change the choice of means of receipt and language of the Company's Corporate Communication at any time by reasonable prior notice in writing or sending a notice by email to cfs510@cash.com.hk to the Share Registrar.  
股東有權隨時預先給予股份過戶登記處合理時間的書面通知，或以電郵發送至cfs510@cash.com.hk作出以上通知，以更改收取公司通訊之方式及語言版本。
- If you do not provide your email address, we will send a notification letter of the publication of Corporate Communication on the Company's website to you by post.  
若閣下並無提供電郵地址，本公司將會以郵寄方式向閣下發出公司通訊已在本公司網頁登載之通知信函。
- If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign on this Reply Slip in order to be valid.  
如屬聯名股東，則本回條須由該名於本公司股東名冊上就聯名持有股份其姓名位列首位的股東簽署，方為有效。
- For the avoidance of doubt, we do not accept any special instructions written on this Reply Slip.  
為免存疑，任何在本回條上的額外手寫指示，本公司將不予處理。

### PERSONAL INFORMATION COLLECTION STATEMENT

Your supply of your name(s) is on a voluntary basis for the purpose of processing your election of means and/or language of receipt of Corporation Communications ("Purposes"). We may transfer your name(s) to our agent, contractor, or third party service provider who provides administrative, computer and other services to us for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. Your name(s) will be retained for such period as may be necessary to fulfill the Purposes. Request for access to and/or correction of the relevant personal data can be made in accordance with the provisions of the Personal Data (Privacy) Ordinance and any such request should be in writing by mail to the Company/the Privacy Compliance Officer of Tricor Standard Limited at the above address.

### 收集個人資料聲明

閣下是自願提供閣下的姓名，用以根據閣下所選擇之語言版本及/或收取方式送達公司通訊(「該等用途」)。我們可能向為本公司提供行政、電腦及其他服務的代理人、承辦商或第三者服務供應商，以及其他獲法例授權而要求取得有關資料的人士或其他與上述所列出的該等用途有關以及需要接收有關資料的人士提供閣下的姓名。閣下所提供閣下的姓名將就履行上述該等用途所需的時間內保留。有關存取及更正相關個人資料的要求可按照《個人資料(私隱)條例》之條文提出，而有關要求均須以書面郵寄至本公司/卓佳標準有限公司(地址如上)的私隱條例事務主任。